



11-12-04

2143

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2143

Examiner: Jerry B. Dennison

In Re: Stefaan Valere Albert Coussement
Case: P4645
Serial No.: 09/766.271
Filed: 01/18/2001
Subject: Personal Interaction Interface for Communication-Center Customers

To: The Commissioner of Patents and Trademarks
P. O Box 1450
Alexandria, VA 22313-1450

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NOV 18 2004

Dear Sir,

Technology Center 2100

Information Disclosure Statement Under 37 C.F.R. 1.97

Enclosed herewith is an Information Disclosure Statement (IDS) by Applicant listing (3) references received from the European search report (copy enclosed) in case 02 001 005.4, received on 10/28/2004. Applicant desires that the reference be entered in the above referenced case as relevance dictates.

Statement under 1.97(e)

Each item of information contained in this IDS was cited in a communication from a foreign patent office in a counterpart foreign patent application not more than three months prior to the filing of such IDS. There are no listed references which are not in the English language.

In accordance with rule 1.97(c) (1), no additional fee is required. Please charge any deficiency to Deposit Account No. 50-0534.

Respectfully submitted,
Stefaan Valere Albert Coussement

by 

Donald R. Boys
Reg. No. 35,074

Central Coast Patent Agency, Inc.
P.O. Box 187
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PTO/SB/08A (10-01)

Approved for use through 10/31/2002. OMB 0651-0031

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| Substitute for form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i> | | | | Complete if Known | |
| Application Number | | | | 09/766,271 | |
| Filing Date | | | | 01/18/2001 | |
| First Named Inventor | | | | Stefaan Valere Albert Coussement | |
| Art Unit | | | | 2143 | |
| Examiner Name | | | | Jerry B. Dennison | |
| Attorney Docket Number | | | | P4645 | |
| Sheet | 1 | of | 2 | | |

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| | | | |
|-----------------------|--|--------------------|--|
| Examiner Signature | | Date Considered | |
|-----------------------|--|--------------------|--|

*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

Burden Hour Statement: This form is estimated to take 2.0 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. **DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.**

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| Substitute for form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i> | <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2" style="text-align: center; padding: 5px;"><i>Complete if Known</i></th> </tr> <tr> <td style="width: 50%; padding: 5px;">Application Number</td> <td style="width: 50%; padding: 5px;">09/766,271</td> </tr> <tr> <td style="padding: 5px;">Filing Date</td> <td style="padding: 5px;">01/18/2001</td> </tr> <tr> <td style="padding: 5px;">First Named Inventor</td> <td style="padding: 5px;">Stefaan Valere Albert Coussement</td> </tr> <tr> <td style="padding: 5px;">Group Art Unit</td> <td style="padding: 5px;">2143</td> </tr> <tr> <td style="padding: 5px;">Examiner Name</td> <td style="padding: 5px;">Jerry B. Dennison</td> </tr> <tr> <td style="padding: 5px;">Attorney Docket Number</td> <td style="padding: 5px;">P4645</td> </tr> </table> | <i>Complete if Known</i> | | Application Number | 09/766,271 | Filing Date | 01/18/2001 | First Named Inventor | Stefaan Valere Albert Coussement | Group Art Unit | 2143 | Examiner Name | Jerry B. Dennison | Attorney Docket Number | P4645 |
|---|--|--------------------------|--|---------------------------|------------|--------------------|------------|-----------------------------|----------------------------------|-----------------------|------|----------------------|-------------------|-------------------------------|-------|
| <i>Complete if Known</i> | | | | | | | | | | | | | | | |
| Application Number | 09/766,271 | | | | | | | | | | | | | | |
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| First Named Inventor | Stefaan Valere Albert Coussement | | | | | | | | | | | | | | |
| Group Art Unit | 2143 | | | | | | | | | | | | | | |
| Examiner Name | Jerry B. Dennison | | | | | | | | | | | | | | |
| Attorney Docket Number | P4645 | | | | | | | | | | | | | | |

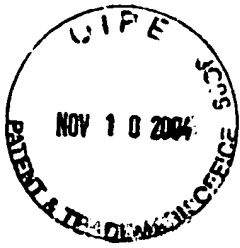
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| Examiner Signature | Date Considered |
|-----------------------|--------------------|

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¹ Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.

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Date of Deposit: 11/10/2004

Ref: Case Docket No.: P4645

First Named Inventor: Stefaan Valere Albert Coussement

Serial Number: 09/766,271

Filing Date: 01/18/2001

Title of Case: Personal interaction interface for communication-center customers

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Information Disclosure Statement.
2. Cover Letter for Information Disclosure Statement.
3. Copies of 3 publications cited in the IDS.
4. Copy of European search report.
5. Certificate of express mailing.
6. Postcard listing contents.

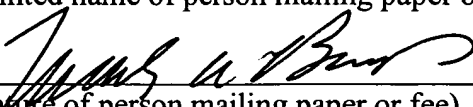
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Mark A. Boys

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